Terms & Conditions

Welcome toThe Skin Body and Wellness Clinic Inc.. By accessing or using our website, booking services, or purchasing products, you agree to the following Terms & Conditions. Please read them carefully. If you do not agree, you should not use this website or our services.

1. General Use of Website

This website is intended to provide information about our spa, services, pricing, scheduling, and products. By using the site, you agree:

- Not to misuse, disrupt, or attempt unauthorized access to the website.
- Not to copy, reproduce, or distribute any content without written permission.
- To use the website only for lawful purposes.

2. Appointment Booking

By booking an appointment online, over the phone, or in person, you acknowledge and accept our:

- **24-hour cancellation policy**
- **Late arrival policy**
- **No-show policy**
- **Rescheduling rules**

You agree to provide accurate information and keep your contact details up to date. Services may require a card on file to secure the appointment.

3. Payments & Billing

We accept payment via the methods listed on our website and booking system.
By saving a card on file, you authorize us to:

- Charge for scheduled services
- Charge cancellation or no-show fees when applicable
- Collect outstanding balances owed to the spa

All prices are subject to change at any time without notice.

4. Gift Cards & Promotions

Gift cards:

- Are non-refundable
- Cannot be redeemed for cash
- Cannot be combined with other promotions unless explicitly stated
- Cannot be used to purchase other gift cards

Promotions, sales, discounts, and specials may change at any time and may contain restrictions. We reserve the right to modify or discontinue offers without notice.

5. Product Purchases

All retail product purchases are final for hygiene and safety reasons.
If a product is defective, damaged, or causes an unexpected reaction, please contact us within **7 days** for assistance.

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6. Results Disclaimer

Our services—including facials, wellness sessions, and skincare consultations—are designed to support the client's goals. However:

- Results vary per individual
- No outcome is guaranteed
- Skincare treatments may require multiple sessions for best results

Clients are responsible for following home care instructions and notifying us of any allergies, sensitivities, or medical concerns before receiving services.

7. Health & Safety

By receiving services, you confirm that:

- You are in appropriate health to participate
- You have disclosed all relevant health information
- You understand the risks and benefits of the services you receive

We reserve the right to refuse service if a treatment is deemed unsafe or inappropriate.

8. Privacy & Data Protection

We respect your privacy. Any personal information you provide is used solely for:

- Booking
- Payment
- Communication
- Client records
- Legal requirements

We do not sell or share personal information with third parties except those required to process payments or manage booking systems.

9. Intellectual Property

All content on this website—including images, text, logos, design elements, and graphics—is the property of **[Your Spa Name]** and protected by copyright laws. Unauthorized use is prohibited.

10. Liability Limitation

To the fullest extent permitted by law:

- We are not liable for indirect, incidental, or consequential damages
- We are not responsible for allergic reactions, misuse of products, or failure to follow aftercare instructions
- All services are performed with client consent

Clients assume responsibility for informing the provider of any concerns before the service.

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11. Policy Updates

We may update these Terms & Conditions at any time. Continued use of the website or booking services constitutes acceptance of updated terms.

12. Contact Information

For questions regarding these Terms & Conditions, please contact:

The Skin Body and Wellness Clinic

317-742-7076

adaviswilliams@sbwclinic.net