Refund Policy

At The Skin Body and Wellness Clinic, we strive to provide exceptional service and high-quality products. Please review our refund and exchange policies below.

1. Retail Products

- We accept exchanges for **unopened products** only.
- Exchanges will be issued as **in-store credit**.
- **Opened products cannot be returned or exchanged** for safety and hygiene reasons.

2. Spa Services

- All spa services are **non-refundable**.
- If you are unable to attend a service or are dissatisfied, we may offer **spa credit** toward a future service at our discretion.
- Spa credits are valid for future appointments and cannot be transferred or redeemed for cash.

3. Gift Cards

- Gift cards are **non-refundable** and cannot be redeemed for cash.
- They may be used toward any services or retail purchases at **[Your Spa Name]**.

4. Contact Information

If you have questions or concerns about this Privacy Policy, please contact:

The Skin Body and Wellness Clinic

317-742-7076

adaviswilliams@sbwclinic.net